

mychart Video Visit



The Surgical Weight Loss program at Bon Secours St. Francis utilizes mychart and mychart video visits in order to provide you with up to date communication with ease and convenience.

What is mychart?

Mychart is Bon Secours' patient portal that allows direct online access to parts of your electronic medical record, where your doctor stores your health information.

Don't have a mychart account yet?

Go to Bonsecours.com. In the middle of the page look for the box titled "Access mychart". Click on "Create an Account". If you don't have an access code, you can click "Sign Up Online". For trouble enrolling, call 866-385-7060.

Do I need extra equipment for a mychart Video Visit?

Just a smartphone, laptop, or tablet with microphone, webcam and internet capabilities. Download the mychart app on your smartphone or tablet by going to the Apple App Store or Google Play Store and downloading "mychart". After you download the app, search for "MyBonSecours" and log in using your mychart user ID and password.

How do I have a mychart Video Visit?

At the time of your scheduled visit, log into mychart via your app or Internet Explorer. You will see an alert instructing you to begin your video visit. Click the alert to start the visit or navigate to the "Visits" menu at the top of the screen and select your upcoming video visit appointment from the list. Once connected, your image will display in the lower right hand corner. Once your provider joins, their image will display in the main window.