

Bon Secours St. Francis Surgical Weight Loss MyChart

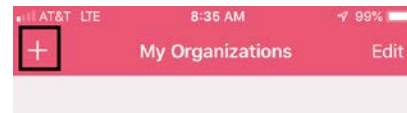
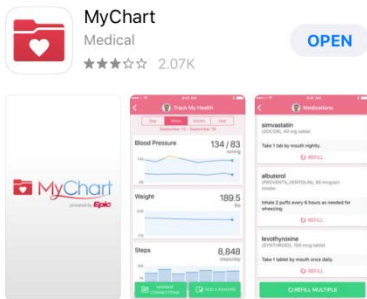
We'd like to inform you of a new system that we are implementing in the Bon Secours St. Francis Surgical Weight Loss program. In an effort to save you time during appointments, we are utilizing the MyChart system to complete questionnaires ahead of time. Prior to your appointment, you will be able to log into your MyChart account and access the Surgical Weight Loss Questionnaire. You can complete this questionnaire on your computer, tablet, or smartphone. This system will also allow you to ask us questions directly, instead of utilizing phone or email. We hope that many of you will begin to use this new technology to save time in the waiting room and to allow us to better serve you.

If you are not already signed up on MyChart, you can call the office or sign up online at <https://mychart.mybonsecours.com/MyChart/>. For password resets or username issues, please contact the MyChart Help Desk at 1-866-385-7060.

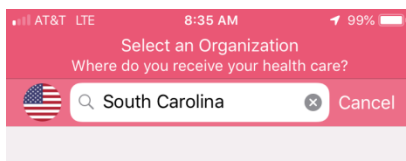
At least 3 days prior to your appointment, you will receive the questionnaire to complete prior to your appointment. Below is information on how to access the questionnaire via computer, tablet, or smartphone.

Set up MyChart on smartphone or tablet

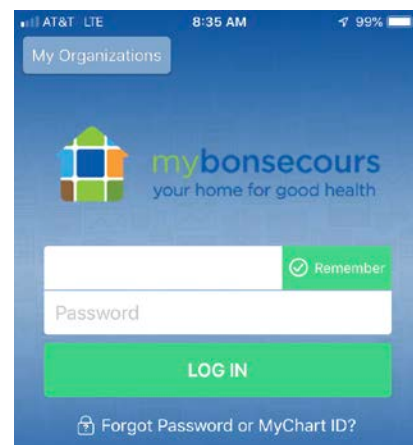
1. Download the MyChart app via the app store or Google Play store.
2. Click the + button to find your organization.



3. Enter South Carolina as your location.
Select mybonsecours as your organization.

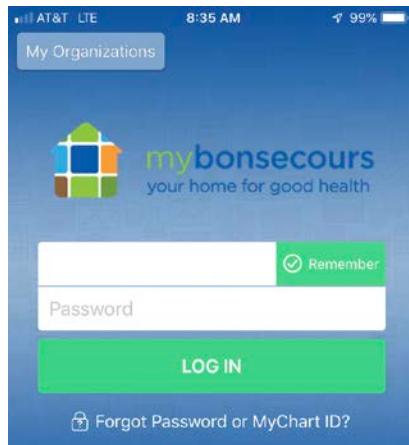


4. Log into your MyChart account.

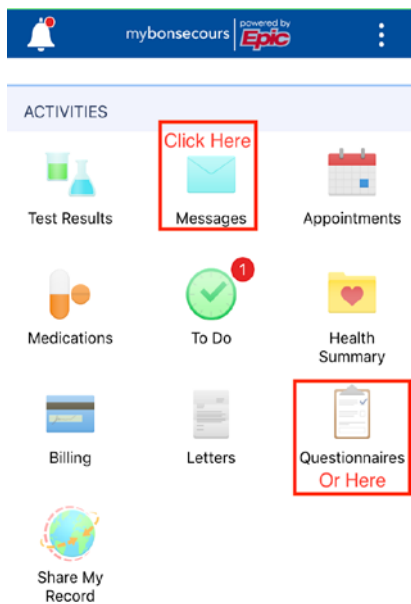


Complete Questionnaires via app on smartphone or tablet:

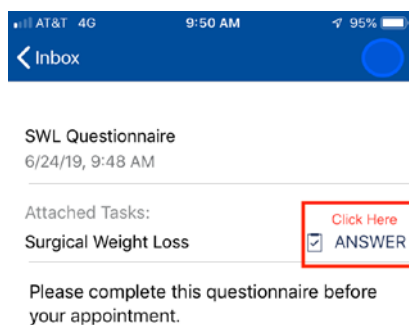
1. Open MyChart app and sign into myBonSecours.



2. Click on messages or questionnaires icon.



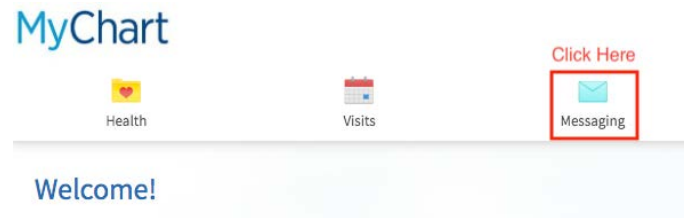
3. Click on proper questionnaire to complete and submit.



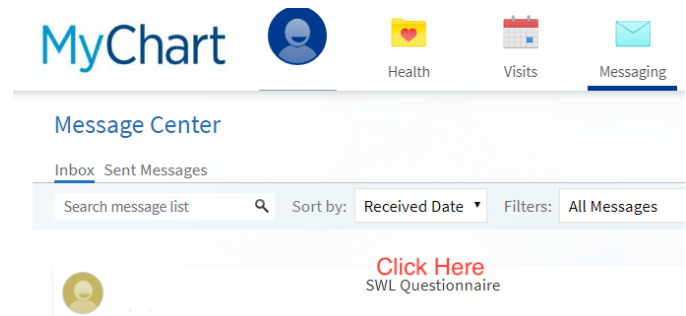
Completing Questionnaires via Computer:

1. Log into your MyChart account via <https://mychart.mybonsecours.com/MyChart/>

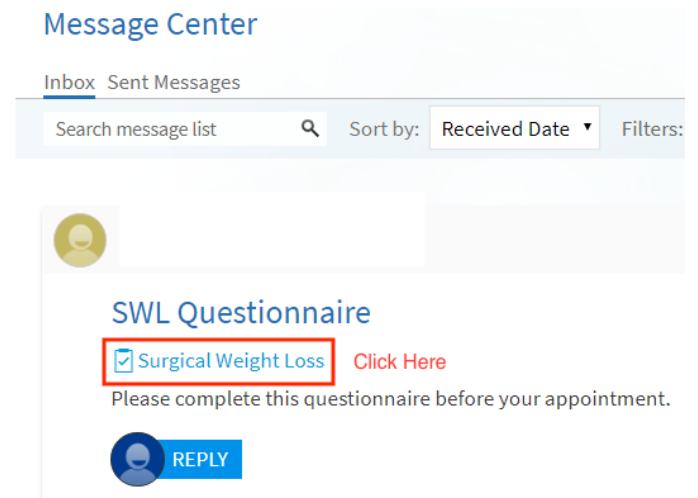
2. Click on messages or questionnaires icon.



3. Click on the MyChart SWL Questionnaire Message.

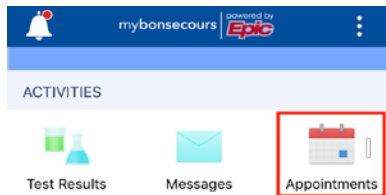


4. Click on the designated questionnaire, complete, and submit.

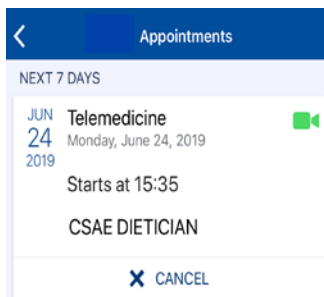


Attending a Video Visit on a smartphone/tablet:

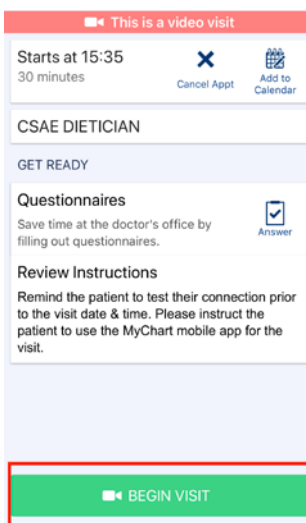
1. Log into MyChart and click on the appointment icon.



2. Click on the telemedicine visit.



3. Click on Begin Visit.



4. Wait for the provider to arrive.

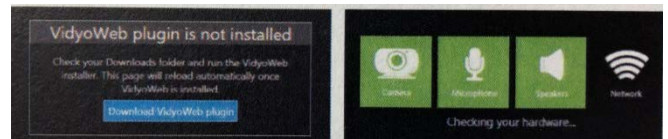


Attending a Video Visit on a Computer:

1. When you log into mychart, you will see an alert instructing you to begin your video visit. Click the alert to start the visit or navigate to 'Visits' menu at the top of the screen and select your upcoming video visit appointment from the list.



2. Patients using a computer will need to install the VidyoWeb plugin. The system will run a check on your hardware to make sure you are ready for the video visit. This is not necessary for patients using the mychart mobile app.



3. Once connected, your image will display in the lower right hand corner. Once your provider has entered into the video visit their image will display in the main window.

